

It's Business as Usual.

WE'RE JAZZED YOU'RE COMING!

Dear Attendee,

Welcome to New Orleans for ACC.07 and the i2 Summit!

To help you prepare for a great experience, we've put together some information to help you to enjoy your stay in New Orleans and to respond to some frequently asked questions:

What can you expect when you visit New Orleans?

Business as usual!

The soul of New Orleans is thriving — its cultural riches, sensual indulgences and unparalleled hospitality continue to flourish, as they have for centuries. It's business as usual!

Many areas of the city are exactly as you left them!

The core of New Orleans's hospitality and tourism area was not flooded. The French Quarter, Faubourg Marigny, Warehouse Arts District, Garden District/Uptown, Audubon and University section, Carrollton and Riverbend and historic Algiers on the city's west bank are all thriving, with hotels, restaurants and stores open for business!

Is the area's seafood safe to eat?

Various federal, state and local agencies pronounced the area's seafood safe to consume.

How is New Orleans' air quality?

Since Hurricane Katrina, New Orleans has consistently scored in the "good" zone of the official federal rating scale, www.airnow.gov.

How many hospitals are open?

There are 12 hospitals open in the metropolitan New Orleans area.

Hospitals convenient to conference locations are:

Touro Infirmary,
1404 Foucher Street
(504) 897-7011

Tulane University Hospital and Clinic
1415 Tulane Avenue
(504) 988-5800

Ochsner Clinic Foundation and Hospital
1514 Jefferson Highway
(800) 874-8984

Children's Hospital
200 Henry Clay Avenue
(504) 899-9511

Are there any taxis?

Taxis are available on New Orleans streets and at major hotels.

What is the status of the buses and streetcars?

The New Orleans Streetcar line is partially back in service, including the leg traveling on Canal Street from the Mississippi River to Mid-City, and from Canal Street north on Carrolton Avenue to City Park at Wisner Boulevard. The Riverfront line is also running. 29 bus lines are running, providing 25,000 rides daily.

Are there still plenty of restaurants in New Orleans?

According to the Louisiana Restaurant Association, there are approximately 700 restaurants open in Orleans Parish alone. These include Commander's Palace, Emeril's, Delmonico, Galatoire's, Antoine's, Arnaud's, Palace Café, Bourbon House, Prudhomme's and Herbsaint...to name just a few.

What's the status of the Convention Center?

With \$60 million in renovations completed, the Morial Convention Center is sporting a brand new look and level of comfort.

What major attractions and cultural institutions are open?

- * Plantation Homes
- * Mardi Gras World
- * Café du Monde
- * Cabildo State Museum
- * New Orleans Historic Collection
- * Ogden Museum of Southern Art
- * Audubon Zoo
- * National World War II Museum
- * Harrah's Casino
- * Aquarium of the Americas
- * New Orleans Museum of Art
- * Besthoff Sculpture Garden
- * Ogden Museum of Southern Art
- * National World War II Museum
- * Contemporary Arts Center
- * Louisiana Children's Museum
- * Louisiana Philharmonic Orchestra
- * New Orleans Ballet

Let's talk safety and security

What can you expect as the ACC returns to New Orleans? A safe, secure experience in one of the world's most hospitable locations.

Your security is important to the ACC no matter what city hosts our Annual Scientific Session. The College has worked closely with New Orleans authorities to ensure security is at its highest level, with increased police patrols and 24-hour security at the Convention Center.

During your stay, use common sense:

- avoid dark, sparsely populated neighborhoods
- travel in groups and take taxis
- do not wear your ACC.07 or i2 Summit badge on the street
- rely on your hotel concierge and front desk associates for information about the city and how to get around
- do not leave bags hanging on the back of chairs or on the floor in restaurants and public places
- walk away from confrontations
- if you want to tour any part of New Orleans, take an official organized tour

- lock your hotel door and use your room's safe for valuables

If your experience is like tens of thousands of convention delegates who have come to New Orleans since last summer, you can expect a safe, enjoyable and successful visit with hospitality that is even better than ever.

And last but not least:

Due to the high demand on flights to New Orleans, please do be sure to allow adequate time for check-in and security clearance at the airport.

There is also high demand on housing in New Orleans — if you need to change your arrival date, please be sure to advise the hotel in advance to confirm your reservation.

**VISIT THE NEW ORLEANS CONVENTION AND VISITORS BUREAU
WEB SITE, www.neworleanscvb.com, FOR FULL INFORMATION ABOUT
THE CITY**

HAVE A GREAT MEETING!